

# WCS Chromebook Protection Plan

The Willsboro Central School District is offering the opportunity for parents with children in grades 3 to 12 who have Chromebooks assigned to them the option of enrolling in a Chromebook Protection Plan (CPP). This Chromebook Protection Plan is available through the district's technology office.

Enrollment in the CPP will minimize the potential repair and/or replacement costs that could result from damage to your child's assigned device. The CPP is not required, but parents are strongly encouraged to consider purchasing the CPP. The purchase of the CPP will protect you from costs associated with accidental damage and theft. **Parents who decline to purchase the CPP are responsible for 100% of all repair costs for the device if it is damaged.**

Coverage under the CPP begins when payment is received and covers your child's device for one school year ending on June 30th. **The last date that plans will be available for purchase this year is September 30th.**

## What is covered under the plan?

The CPP covers the repair of non-intentional damage during the school year ending June 30<sup>th</sup>. This includes cracked screens or cases, replacement keyboard and/or trackpads, and other hardware issues such as video cables and broken ports.

## What is not covered under the plan?

Intentional damage to the Chromebook is **NOT** covered under the plan and will require payment for parts at full price.

Negligent damage (damage to a device that occurs while the device is removed from its protective case) and damage caused by improper use is **NOT** covered. Please note that the final determination of whether damage is deemed intentional or negligent will be decided by the District.

Damage beyond normal wear and tear to the protective case is **NOT** covered under the CPP and will result in billing for replacement item(s).

Devices, chargers, and cases that have been lost or misplaced are **NOT** covered under the CPP and will result in billing for replacement item(s).

Other actions that are **NOT** covered under the CPP include:

- Removal of district asset tags and serial numbers from the device
- Name ID tags being broken or removed from the case
- Applying stickers to the device or case
- Writing on Chromebook, case, or ID badge

In these instances, the parent will be responsible for the full replacement cost of the items issued.

## What if my child's issued device gets stolen?

If the Chromebook is stolen while at school, the theft must be reported by the student to the main office as soon as possible. If the device is stolen outside of school, the parent must file a police report in a timely manner. A copy of the report must be turned in to the main office. Upon receipt of this report, a

replacement Chromebook will be issued. If a student does not have a Chromebook Protection Plan, the parent/guardian will be responsible for the replacement cost of the device and all accessories that were issued to the student (case and charging cord).

### How do I enroll or decline the Chromebook Protection Plan?

Complete the form attached to this document indicating your desire to enroll in the CPP or indicating that you do not want to enroll with payment to the Main Office.

### What if I choose not to enroll in the CPP?

If you choose not to enroll in the CPP, you will need to complete the attached form indicating you do not want to enroll, prior to your child receiving his/her device. **Parents who decline to purchase the CPP are responsible for 100% of all repair costs for the device if it is damaged.** Any fees associated with the repair of a damaged Chromebook that does not have the CPP will be billed to the parent by the District. The following chart **estimates** costs for common repairs. Exact costs for each incident will be made upon further inspection of the damaged device.

<b>Total Unit Replacement: (Chromebook, power adapter, and case)</b>	<b>\$275</b>
<b>Damaged Parts replacement costs without CPP</b>	
<b>Part</b>	<b>Price</b>
<b>Case (Fabric)</b>	<b>\$35</b>
<b>Motherboard</b>	<b>\$125</b>
<b>Speakers</b>	<b>\$15</b>
<b>Battery</b>	<b>\$50</b>
<b>WiFi Card</b>	<b>\$25</b>
<b>Keyboard</b>	<b>\$40</b>
<b>Touchpad</b>	<b>\$20</b>
<b>Video Cable</b>	<b>\$10</b>
<b>Screen</b>	<b>\$40</b>
<b>AC adapter &amp; power cord</b>	<b>\$25</b>
<b>Shell</b>	<b>\$60</b>
<b>Hinge (set of 2)</b>	<b>\$15</b>

For devices or damages that are not covered under the Chromebook Protection Plan, each incident will incur a separate charge. Should a student's device become damaged, the student may still have access to a device within the classroom while the device is being repaired. If not enrolled in the CPP, the assigned device will be returned to the student once repair fees for damage have been paid.

If you have questions about the CPP, please contact Dominick Ruggeri, Network & Systems Technician, at [techsupport@willsborocsd.org](mailto:techsupport@willsborocsd.org).

## **Chromebook Information Acknowledgement Form**

### **What is covered under the plan?**

The CPP covers repair and/or replacement of non-intentional damage for the school year ending June 30<sup>th</sup>. This includes cracked screens or cases, replacement keyboards and/or trackpads, and other hardware issues such as video cables and broken ports.

### **What is not covered under the plan?**

Intentional damage to the Chromebook is **NOT** covered under the plan and will require payment for parts at full price.

Negligent damage (damage to a device that occurs while the device is removed from its protective case) and damage caused by improper use is **NOT** covered. Please note that the final determination of whether damage is deemed intentional or negligent will be decided by the District.

Loss of the Chromebook, charger, and case (including damage beyond normal wear and tear to the protective case) is **NOT** covered under the CPP and will result in billing for replacement item(s).

Other actions that are NOT covered under the CPP include:

- Removal of district asset tags and serial numbers from the device
- Name ID tags being broken or removed from the case
- Applying stickers to the device or case
- Writing on Chromebook, case, or ID badge

In these instances, the parent will be responsible for the full replacement cost of the items issued.

### **I understand and accept the above terms. (Indicate choice by checking one circle below.)**

- ☐ Yes, I acknowledge what is covered by the Chromebook Protection Plan and will be choosing to purchase coverage.
- ☐ No, I would not like to purchase the Chromebook Protection Plan, but I understand and accept the above terms.

Payment for the CPP is due with this form. The cost is \$20 for one device for the school year. **Please make checks payable to Willsboro CSD.** If you have two or more devices issued to your children, the total cost for each family is limited to \$40 each school year.

Student name(s): \_\_\_\_\_

Parent signature: \_\_\_\_\_ Date: \_\_\_\_\_