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Board of Education

Phyllis Klein, *President*
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Dear Parent/Guardian:

This year your child in grade 3-12 will be receiving a Chromebook from the Willsboro Central School District. Students that are issued a device are expected to bring it with them to class each day and may be required to bring it home to complete classwork.

Our school does offer a device protection plan for Chromebooks through an outside vendor, Securranty. This protection plan costs \$24.95 and covers accidental damage, theft, and loss to the device during the school year. Please visit the following website if you elect to add this coverage to your child's device: www.securranty.com/WillsboroCSD-Insurance. A detailed description of the device protection plan has also been included. **October 9th is the deadline to sign up for a protection plan. If you decide not to participate in the device protection plan you will be responsible for all replacement/repair costs for your child's device.**

If you have any further questions regarding your child's school issued device or the device protection plan, please contact me at (518) 963-4456 or district@willsborocsd.org.

Sincerely,

A handwritten signature in black ink, appearing to be "J. Gardner", written over a light blue horizontal line.

Justin M. Gardner
Superintendent of Schools

WCS Chromebook Protection Plan

The Willsboro Central School District is offering the opportunity for parents with children in grades 3 to 12 who have Chromebooks issued to them, the option of enrolling in a Chromebook Protection Plan (CPP). This Chromebook Protection Plan is available through an outside vendor, Securanty ([See attached order form](#)).

Enrollment in the CPP will minimize the potential repair and/or replacement costs that could result from damage to your child's assigned device. The CPP is not required, but parents are strongly encouraged to consider purchasing the CPP. The purchase of the CPP will protect you from costs associated with accidental damage, loss, and theft. Coverage under the CPP begins when payment is received and covers your child's device for one school year ending on June 30th. The last date that plans will be available for purchase this year is October 9, 2020.

What is covered under the plan?

The CPP covers repair of non-intentional damage per school year ending June 30th. This includes cracked screens or cases, replacement keyboard and/or trackpads, and other hardware issues such as video cables and broken ports.

What is not covered under the plan?

Intentional damage to the Chromebook is **NOT** covered under the plan and will require payment for parts at full price.

Negligent damage, damage to a device which occurs while the device is removed from its protective case, and damage caused by improper use is **NOT** covered. Please note that the final determination of whether damage is deemed intentional or negligent will be decided by the District.

Damage beyond normal wear and tear to the protective case is **NOT** covered under the CPP and will result in billing for replacement item(s).

What if my child's issued device gets stolen?

If the Chromebook is stolen while at school, the theft must be reported by the student to the main office as soon as possible. If the device is stolen outside of school, the parent/guardian must file a police report in a timely manner. A copy of the report must be turned in to the main office. Upon receipt of this report, a replacement Chromebook will be issued. If a CPP is not in effect, the parent/guardian will be responsible for the replacement cost of the device.

How do I enroll or decline the Chromebook Protection Plan?

To enroll complete the form using this link: [CPP Order Form](#). To decline the CPP, please indicate that choice by checking the corresponding box on the following page.

What if I choose not to enroll in the CPP?

If you choose not to enroll in the CPP, you will need to complete the attached form indicating you do not want to enroll, prior to your child receiving his/her device. Parents who decline to purchase the CPP are responsible for 100% of all repair costs for the device if it is damaged. The following chart **estimates** costs for common repairs, exact costs for each incident will be made upon further inspection of the damaged device.

Total Unit Replacement: (Chromebook, power adapter, and case)	\$275
Damaged Parts replacement costs without CPP	
Part	Price
Case (Fabric)	\$32
Motherboard	\$100
Daughterboard	\$36
Speakers	\$10
Battery	\$40
WiFi Card	\$23
Keyboard	\$59
Touchpad	\$25
Video Cable	\$10
Screen	\$35
AC adapter & power cord	\$30
Shell	\$70
Hinge (set of 2)	\$15

For devices or damages that are not covered under the Chromebook Protection Plan, each incident will incur a separate charge. Should a student's device become damaged, the student may still have access to a device within the classroom while the device is being repaired. If not enrolled in the CPP, the assigned device will be returned to the student once repair fees for damage have been paid. If you have questions about the CPP, please contact the school at district@willsborocsd.org.

Chromebook Information Acknowledgement Form

What is covered under the plan?

The CPP covers repair and/or replacement of non-intentional damage for the school year ending June 30th. This includes cracked screens or cases, replacement keyboard and/or trackpads, and other hardware issues such as video cables and broken ports.

What is not covered under the plan?

Intentional damage to the Chromebook is **NOT** covered under the plan and will require payment for parts at full price.

Negligent damage, damage to a device which occurs while the device is removed from its protective case, and damage caused by improper use is **NOT** covered. Please note that the final determination of whether damage is deemed intentional or negligent will be decided by the District.

Loss of the Chromebook and damage beyond normal wear and tear to the protective case is **NOT** covered under the CPP and will result in billing for replacement item(s).

What if my child's issued device gets stolen?

If the Chromebook is stolen while at school, the theft must be reported by the student to the main office as soon as possible. If the device is stolen outside of school, the parent/guardian must file a police report in a timely manner. A copy of the report must be turned in to the main office. Upon receipt of this report, a replacement Chromebook will be issued. If a CPP is not in effect, the parent/guardian will be responsible for the replacement cost of the device.

I understand and accept the above terms. (Indicate choice by checking one circle below.)

- Yes, I acknowledge what is covered by the Chromebook Protection Plan and will be choosing to purchase coverage. ([See attached order form](#))
- No, I would not like to purchase the Chromebook Protection Plan, but I understand and accept the above terms.

















Student name(s): _____

Parent signature: _____ Date: _____

\$24.95 (One Year Policy) **ChromeBook Insurance**
One Payment - Unlimited Peace of Mind

Cost of Repair: \$125.00 (Average)
Replacement cost can range from \$250 - \$350
Enjoy Unlimited Peace of Mind for one Full Year



- | | |
|---|---|
|  Mechanical Malfunction |  Wi-Fi Failure |
|  Port Failure |  Display Failure |
|  Won't Power on |  Hard Drive Failure |
|  Battery Failure |  Theft, Robbery & Burglary |
|  Cracked screens |  Fire, Flood & Natural Disasters |
|  Liquid spills & Immersion |  Lost (Unexplained Loss) |
|  Power Surge by Lightning |  Unlimited Claims |
|  Accidental Damage |  Vandalism |

Willsboro Central School District has negotiated Group Policy Discounts with Securranty for Students/Parents

Buy Online:

<https://www.securranty.com/WillsboroCSD-Insurance>

Contact Us:
(877) 592-7726

PLEASE PURCHASE COVERAGE PROMPTLY AND ENJOY UNLIMITED PEACE OF MIND

POLICY MUST BE PURCHASED WITHIN 30 DAYS OF DEVICE BEING ISSUED TO YOUR CHILD

IF YOUR DEVICE IS DAMAGED BEFORE YOU PURCHASE INSURANCE, THE CLAIM WILL NOT BE APPROVED.

HOW TO PURCHASE A POLICY:

1. Click [here](#) to view price, coverage, payment options as negotiated by your school or click on URL above.
2. Select Chromebook Insurance options offered from the drop down.
3. Verify the details of policy, coverage and Term and Click **BUY NOW** to proceed to checkout page.
4. Enter your child's name and other details the school district has asked us to require from parents at time of purchase.
5. Enter Account & Billing information (Parent or Guardian purchasing policy)
6. Complete purchase and look for confirmation emails in your Inbox. Sometimes these may get caught in Spam or Junk folder.
7. Setup account password and access your account. You can also click here and choose forgot password option to reset your password.
8. Once you login, click on the "Policies" icon to view your policy and update device information such as Serial Number, Brand, Model or your school may choose to update it for you.



How to Purchase



View & Track Claims



How to file Claim



Frequently Asked Questions



Open Support Ticket



Contact Us
English/Spanish